

## GENERAL TERMS FOR CAMP PITCHES

### RESERVATION

When reserving Premium and A pitches, an advance is required in the amount of the pitch price for the entire reserved period and the entire amount (100% of advance) will be deducted from the final receipt.

For the reservation of pitches B and C, it is required to pay a non-refundable reservation fee (40,00 € per pitch). The amount of the reservation fee is not deducted from the final receipt and is not refunded in case of cancellation.

**Confirmation of the reservation by payment of the advance / reservation fee includes the acceptance of the general conditions by the guest.**

Please specify the number of reserved pitch and the period of stay in the payment description.

IBAN HR8124070001100381533

SWIFT CODE : OTPVHR2X

Adria more d.o.o., Brune Bušića 43, 23211 Pakoštane, Croatia.

If reservation payment is not made by the specified date, the reservation will be considered invalid.

### CHANGE AND CANCELLATION

The reservation can only be cancelled/changed via email. Telephone requests for cancellation or change of reservation will not be accepted.

In case of reservation cancellation for Premium and A pitches at least 30 days before arrival, paid advance minus the reservation fee (€40) will be returned. In case of cancellation less than 30 days before arrival, the paid amount is retained in full.

Reservation period can be changed without costs for late arrival / early departure only if it is announced and approved no later than 30 days before the reserved arrival date. Arbitrary shortening of the reserved period will be charged according to the price list.

With every reservation change, we reserve the right to change the pitch number if it was previously assigned to you.

### ARRIVAL AND DEPARTURE

Check-in from 13 h

Check-out: till 13 h

Late arrival: reservation will be kept until 13:00 the next day, but a fee for "Non inhabited occupied pitch" will be charged daily, according to the official price list. In case of non-arrival by 13:00 the next day at the latest, the reservation will be cancelled.

Early departure: the guest is obliged to pay the amount for the entire reservation period. In case of earlier departure than reserved, an "Earlier departure fee" is charged daily, according to the valid price list.

Later departure: for a stay after 13 h an additional day is charged.

### PAYMENT

Payment is only possible with cards (Visa, Master, Maestro), cash is not accepted.

In order to avoid a possible delay on departure day, guests are recommended to settle their costs before the scheduled departure day.

### INSURANCE

The camp will not bear responsibility in the event of theft, accidents or damage to property or persons, nor will it assume responsibility for damages caused by thunder, hail, fallen trees, branches or pine cones, diseases, epidemics, fires, natural disasters, etc..

Guests are advised to insure their property against the possible risks of staying in the camp with an insurance company of their choice.